



## Group Environment Policy

## Our Business Principles

- 1 Demonstrating integrity in corporate conduct
- 2 Ensuring openness and transparency
- 3 Respecting human rights
- 4 Enhancing customer experiences and business partnerships
- 5 Valuing our people
- 6 Focusing on health, safety and security
- 7 **Protecting the environment**
- 8 Investing in communities

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# Our commitment to good business

## *Business Principles and Group Policies*

Our purpose is helping people today and securing energy for tomorrow. Our Business Principles and Group Policies are the foundation for how we operate to achieve this purpose. More than a tick box for compliance, how we conduct business defines us in the eyes of our people, our customers and our wider stakeholders. We are committed to ethical and responsible practice, as one business, with one set of Business Principles and Group Policies. Together, our eight Business Principles, which set out the operating standards we expect, and our Group Policies, which support these Business Principles, are our commitment to good business. The standards our people expect of themselves and one another are very high, and reflect the nature of our business, and our place within it. Our Business Principles and Group Policies are here to help us make the right decisions and provide guidance when needed.

### Your commitment

- We remain a principled business as a direct result of every single employee conducting themselves with integrity.
- Every decision you make impacts those around you. You also need to know that you can rely on responsible and ethical decisions made by others.
- You, along with everyone else involved in Centrica's business and operations, have a personal responsibility to adhere to these principles and policies and to conduct business legally, responsibly and ethically.
- You must be confident about those decisions. Adhering to these principles and policies will give you that confidence.

### Your commitment regarding this policy

- You have a responsibility to uphold our Business Principle of "Protecting the environment".







# Introduction

At Centrica we are committed to understanding, managing and reducing the environmental and ecological impacts of our activities through innovation, technology and cultural change.



We support our Business Principle of Protecting the environment by assessing and managing our impacts, and by putting in place policies, management systems and targets to improve our performance. We will work with our employees, business partners and suppliers to reduce these impacts and achieve our goals. We are also committed to playing our part in the transition to low carbon energy and take responsibility for helping our customers make informed decisions about the use of our products and services.

## Scope

Our Group Environment Policy applies to you all, whether you are a full-time, part-time, contract or temporary employee, and extends to all our majority-owned business dealings and transactions in which we or our subsidiaries and associates operate.

Where we have a minority interest, you need to encourage business partners, including contractors, suppliers and joint venture partners, to uphold this policy where applicable.

It should be applied along with the standards, procedures and guidance on page 6, where applicable.

## Purpose

This policy outlines Centrica's commitment to managing our environmental risks, impacts and opportunities. It details our key environmental priorities and goals for which we require your support and your responsibilities for complying with the policy.







## Policy

We are committed to:

- **Assessing, understanding and managing** our environmental risks and impacts, placing special emphasis on minimising major accident risks
- **Enabling and encouraging** our employees to help us achieve our environmental goals
- **Proactively** seeking ways to reduce our carbon emissions
- **Reducing** waste and using resources efficiently
- **Developing** renewable and low-carbon energy sources, products and services
- **Encouraging** our customers to move towards a low-carbon future by helping them make informed decisions about the use of our products and services
- **Working** with our suppliers and business partners to pursue responsible environmental practices

- **Publishing** regular performance reports and openly discussing our environmental performance with internal and external stakeholders
- **Continually** improving and setting measurable objectives and targets to prevent pollution and reduce our environmental impacts
- **Complying** with environmental legislation, regulations and other applicable requirements.

We will implement comprehensive environmental management systems that are routinely audited in all our businesses and attain certification to ISO14001 or equivalent in our exploration and production, power generation and servicing and installation operations.

Our performance is reviewed regularly by the Centrica Executive Committee.

To fulfil these commitments, all Centrica businesses, majority-owned joint ventures and joint ventures where Centrica has the controlling interest or is the operator, will comply with the following standards and procedures:

- Group HSES Standard on HS&E Management
- Group HSES Standard on Governance
- Group HSES Standard on Performance Reporting
- Group HSES Procedure for Environmental Reporting
- Group HSES Procedure for Audit.

### **For further information visit:**

*This policy and the referenced standards are a key part of Centrica's strategy, and are available [here](#).*



# Responsibilities

## Everyone

We are all responsible for our impacts on the environment. You need to be mindful of your own direct and indirect impacts as you undertake your work activities and our commitment to managing them, and take them into account when making decisions.

## Group Chief Executive

The Group Chief Executive is responsible for implementing this policy, which is done within the wider framework of managing corporate responsibility and is reviewed regularly by the Corporate Responsibility Committee and reported to the Centrica Board of Directors.

## Business leaders

Business leaders and corporate directors are responsible for ensuring that the business areas under their control implement and maintain arrangements to ensure compliance with the Group Environment Policy and with all relevant environmental legislation and regulations.



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# Actions – what happens next



If you have concerns about any environmental issue or questions about this policy, please report this to [groupenvironment@centrica.com](mailto:groupenvironment@centrica.com). Other concerns can be raised through the confidential ‘Speak Up’ helpline.

## Training and communications

You will learn about this policy through our internal communications channels and relevant guidance across the Group. You should also tell suppliers, contractors, business partners and others we engage with, about it.

## Monitoring and review

The Centrica Executive Committee will review how this policy is used, especially its suitability, adequacy and effectiveness, and improve it where appropriate. It will report the results periodically to the Corporate Responsibility Committee, which will assess its adequacy independently and disclose any material non-compliance in the Annual Report to shareholders.

## Internal controls and audit

Centrica will establish ways to gather information to maintain accurate records regarding this policy. Regular audits of internal control systems will provide assurances that the Group Environment Policy and its associated standards and procedures are effective in managing the environmental risks and impacts of the company.

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