

## Centrica - Key Performance Indicators

	1999	2000	2001	2002	2003	2004
<b>Turnover (£m)</b>	7,217	9,933	12,611	14,345	17,931	18,303
<b>Operating profit/(loss)</b> before exceptional charges and goodwill amortisation, including share of joint ventures and associates (£m)	424	526	679	932	1,058	1,227
<b>Earnings/(loss) per ordinary share</b> (pence)	4.3	8.4	8.1	11.4	11.8	33.0
<b>Adjusted earnings/(loss) per ordinary share</b> (pence)	7.9	10.2	12.1	15.2	16.8	20.0
<b>Cash inflow from continuing operations before exceptional payments</b> (£m)	1,453	1,139	869	738	1,216	1,234
<b>Cash (outflow)/inflow before use of liquid resources and financing</b> (£m)	-690	55	-342	-918	652	482