

Chanderpreet (CP) Duggal

NON-EXECUTIVE DIRECTOR

Board and Committee Memberships

Member – Board

Member – Audit and Risk Committee

Member – Remuneration Committee

CP joined the Board on 16 December 2022 and is a member of the Audit & Risk Committee and the Remuneration Committee.

Relevant Skills and Experience:

CP brings valuable expertise of digital technology and the use of data and analytics in large customer facing businesses.

Previous Experience:

CP worked for 20 years at American Express in various senior roles, the last of which was leading the company-wide digital and analytics organisation to enable growth, efficiency and innovation globally. His experience includes managing digital/mobile channels and technology platforms across the customer lifecycle, applications of AI and Data Science across wide-ranging business applications, operational excellence and managing fraud risk.

CP was the chief digital and analytics officer for Burberry plc and a member of its executive committee. He was responsible for transforming e-commerce and omni-channel strategy globally, accelerating customer relationship management focus and leveraging analytics across the company.

External Appointments:

Chief Business Officer, NEXT – WNS, part of Capgemini.

Responsibilities:

Our Non-Executive Directors, through their diverse experience and skills, scrutinise the performance of management and constructively challenge and help develop our strategy. They uphold high standards of integrity and probity. They form the Audit and Risk, Nominations, Remuneration and Safety, Environment and Sustainability Committees.