

Centrica Health, Safety and Environment Policy

At Centrica our priority is to create an environment where an incident free workplace is possible, ensuring the wellbeing of our employees, the safety of our customers and the protection of the environment. All employees and business partners are required to comply with this policy and our commitments outlined below.

We are committed to:

- **Helping our customers** to move towards a low carbon future through our products and services
- **Assessing**, understanding and managing our HSE risks and impacts
- **Enabling** the creation of a positive culture holding each other accountable, helping us to: achieve our HSE goals; support business growth; and realise our vision of an incident free workplace and a low carbon future
- **Proactively** supporting employee health and safety, seeking ways to protect the environment, including the prevention of pollution, efficient use of resources and the reduction of waste and carbon emissions
- **Empowering and encouraging** personnel to work in a safe way, through effective consultation, to prevent injuries and ill-health
- **Intervening** if we believe that the work environment or task is unsafe or may cause environmental damage, or we see an unsafe act
- **Learning** from our successes and incidents, and freely sharing lessons with business partners
- **Working with stakeholders**, suppliers and business partners in the pursuit of good practice in HSE
- **Continually improving** and setting measurable objectives and targets in business plans to enhance HSE performance
- **Developing** and testing prioritised incident response and recovery plans to protect our people, the environment and minimize business impact
- **Ethically conducting our business** and complying with regulatory and other applicable requirements
- **Reviewing** our policy commitments and updating our policy at least annually.

Our HSE management system enables the delivery of these policy commitments, is structured in line with recognised good practice, and is routinely assured.

Our performance is reviewed regularly, and relevant results published.



Chris O'Shea
Group Chief Executive Officer

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