

Job Spec Code: LP08

**Job Title: Technical Project Manager/Scrum– British Gas Energy
Or – a Business Analyst**

Scene setter:

British Gas Energy is undergoing an exciting period of change. We're evolving to become a truly purpose-led organisation, helping millions of customers to live more sustainably, simply, and affordably. We truly believe that we have a huge role to play in helping the nation to cut carbon emissions and prepare for a net zero future, and it's a role we are immensely proud of.

The Technical Design and Delivery Team design and build software solutions for the BG Energy business. These changes are centred around the technical architecture we have built – Salesforce, AWS and an outsourced 'Software as a Service' platform called ENSEK. These systems provide CRM, Billing, Metering and Channel Management capability which currently supports over 5m energy customers.

Overview of role:

You could be placed with us as either a - Technical Project Manager (TPM), Scrum Master (SM) or Business Analyst (BA). These roles vary in terms of the skills required – the Business Analyst role is detailed and analytical, somewhat meticulous and can get quite technical in relation to systems knowledge.

Technical Project Manager and Scrum Master are more delivery focused hence although an eye for detail is still required, these are more about relationship building, high energy and focused on the task and plan.

When you apply, please annotate which of the three options interest you most (i.e., either: TPM, SM or BA)

Attributes we need:

- Change delivery and deployment experience
- Strong planning, risk, and issues management skills
- Applies appropriate techniques to analyse data, generate insights
- Readily demonstrates a growth mindset and adaptability
- Relationship builder - strong team player who encourages co-operation, mutual trust, and open communication
- Excellent stakeholder management, able to collaborate well with internal and external colleagues across geographical locations
- Effective networking & influencing skills. Ability to negotiate effectively with internal staff and external service providers
- Translate business requirements into accurate data briefs

- Someone who will actively challenge status quo to deliver better outcomes
- Creative; with the ability to spot opportunities and be innovative
- Consistently meet deadline and completes task promptly
- Strong presentation, communication, and written skills – ability to articulate a compelling argument, verbally and on paper
- Can identify opportunities to make data management efficiency improvements
- Leading, motivating, inspiring and developing others

From Centrica's Core Capabilities, we're also looking for the following:

- Customer Focus
- Prioritisation
- Adaptability
- Developing others
- Relationship Building
- Trust

Key accountabilities during placement:

- **BA role** – listening, structuring and documenting business requirements for a particular problem/gap.
- **TPM role** – planning, organising, unblocking and driving forward a set of technical delivery tasks spread across multiple teams and individuals.
- **SM role** – servant-leader for a multi-disciplinary technical team, unblocking issues, running Scrum ceremonies and advocating agile practices.

Essential and Desirable:

Essential:

- An availability date to begin placement from Monday 30th September
- For military individuals:
 - 4 years+ leadership experience
 - A Service Leaver undertaking resettlement – or within 24 months of leaving the Forces and still eligible for CTP support

Desirable:

- Project Management qualification/SCRUM
- Degree educated or equivalent
- For athletes - coaching experience – high performance

Career potential beyond placement:

Beyond placement, for the right candidates we would open up full time permanent opportunities in the team and support them through their chosen path whether that's delivery or business analysis. The career path for business analysis is not as extensive as the delivery career path which can lead to management roles.

Location of Placement:	Placement Salary	Length of Placement
The role is hybrid with occasional office travel Windsor is preferable but we also have a good number of team members in Scotland and around the Shropshire/Leicester/Stockport areas too. Any of those offices as a base is fine.	Between £43,000 - £53,000 depending on experience	9 months

Useful web links:

[Centrica | Home](#)
[Energy | Gas & Electricity Supplier - British Gas](#)