

Centrica Health, Safety, Environment and Security Policy

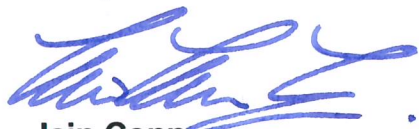
At Centrica creating an incident free workplace is our top priority. All employees and business partners are required to comply with this policy and our commitments outlined below.

We are committed to:

- **Assessing**, understanding and managing our HSES risks and impacts
- **Enabling** the creation of a positive culture holding each other accountable, helping us to: achieve our HSES goals; support business growth; and realise our vision of an incident free workplace
- **Proactively** supporting employee health and safety, seeking ways to protect the environment, including the prevention of pollution, efficient use of resources and the reduction of waste and carbon emissions
- **Empowering and encouraging** personnel to work in a safe way
- **Helping our customers** to move towards a low carbon future through our products and services
- **Intervening** if we believe that the work environment or task is unsafe or may cause environmental damage, or we see an unsafe act
- **Learning** from our successes and incidents, and freely sharing lessons with business partners
- **Working with stakeholders**, suppliers and business partners in the pursuit of good practice in HSES
- **Continually improving** and setting measurable objectives and targets in business plans to enhance HSES performance
- **Developing** and testing prioritised incident response and recovery plans to protect our people, the environment and minimize business impact
- **Ethically conducting our business** and complying with regulatory and other applicable requirements

Our HSES management system enables the delivery of these policy commitments, is structured in line with recognised good practice, and is routinely assured. Independent certification to ISO 14001 is maintained for our environmental material operations.

Our performance is reviewed regularly and relevant results published.



Iain Conn
Group Chief Executive
January 2018