The old bill and the new bill



Mr A B Sample

SAMPLE STREET

SAMPLE COUNTY

SAMPLE POSTCODE

SAMPLE TOWN

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Contact us Avoid estimated bills when you manage vour account online at

@ britishgas.co.uk/bill

Or for enquiries call us on 0800 048 0101

Mon - Fri, 8am - 8pm, Sat, 8am - 6pm. Please have your meter reading handy

Customer reference number 8500 0000 0000





Your gas and electricity bill actual

Please pay £342.82 - to reach us by 28 Jun 2012

Bill date: 14 June 2012

Bill period: 29 Mar 12 - 12 Jun 12

Before this bill

Your previous bill	£769.67 in debit
Gas Balance	£367.69 in debit
Electricity Balance	£401.98 in debit
What you paid	£769.67
Balance after your	20.00

To pay your bill by debit/credit card, please call our free* fast automated line on 0800 294 4464.

This bill

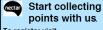
Balance brought forward	£0.00
Gas you've used	£120.45
Electricity you've used	£208.99
Your Dual Fuel discount	£2.94 credit
VAT at 5%	£16.32

Total to pay	£342.82 in debit
Gas amount	£126.47
Electricity amount	£216.35
For further details please turn over	r 📤

Message board

Peace of mind with Price Promise March 2013

Good news! Your prices are fixed at 5% premium above our 18 August 2011 standard tariff rates. until 31st March 2013, giving you one less thing to worry about.



To register visit britishgas.co.uk/collect

Ways to pay your bill

When paying you need your customer reference number which is 8500 0000 0000.

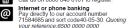
Please allow 3 working days for your payment to clear at a bank or Post Office and 5 working days if you pay by post.



Switch to Direct Debit It's easy, convenient and saves you money. Call us on 0800 048 0101. Plus collect 800 Nectar points for each account you switch to Direct Debit.

Credit/Debit card, by phone or online Call us on 0800 294 4464 or visit britishgas.co.uk/paymybill

SMS Call us on 0800 048 0101 to register.



At the Post Office Take your bill or payment card, fill in this payment slip and make your cheque payable to "Post Office Ltd".



By PayPoint
Take your whole bill and pay by cash.



At any bank or by post Make cheques payable to "British Gas Trading Ltd" and write your customer reference number on the back. Take your cheque with this completed payment slip to the bank, or send them to British Gas, Payment Area 55, Camberley, GU95 1AB. Please don't send cash in the post. Some banks charge for this service.



Your summer gas & electricity bill

Ms. Sample

Sample Road

Sample Town

ABC 123

Bill date:

26th Sept 2012

Sample Country

12 Sample House

Bill period: 3rd July -24th Sept 2012 Your customer number: 85 88 08 31 28 35



Your estimated energy use this summer is = 2648 kWh (kilowatt hours) Gas total: 2171 kWh Electricity total: 477 kWh Your estimated meter readings

> (2)(3)(5)(5) Electricity 03041

How can I get in touch?

I'd like more detail See step 4



both gas and electricity

Your payment is due by

Pay by this date and you'll benefit from our Prompt Payment discount on your next bill

I want to change how I pay?

See step 7

10th Octobe britishgas.co.uk/Make-A-Payment britishgas.co.uk/SubmitMeterRead

Speak to one of our team 0800 072 9060

Mon-Fri 8am - 8pm / Sat 8am - 6pm

Where can I get more help? See step 8