


The old bill and the new bill




Mr A B Sample
SAMPLE STREET
SAMPLE TOWN
SAMPLE COUNTY
SAMPLE POSTCODE


A

Page 1 of 4

Contact us
Avoid estimated bills when you manage your account online at [@ britishgas.co.uk/bill](http://britishgas.co.uk/bill)
Or for enquiries call us on **0800 048 0101**
Mon - Fri, 8am - 8pm, Sat, 8am - 6pm.
Please have your meter reading handy



Your gas and electricity bill - actual



Please pay £342.82 - to reach us by 28 Jun 2012

Before this bill	This bill
Your previous bill	Balance brought forward £0.00
£769.67 <small>in debit</small>	Gas you've used £120.45
Gas Balance	Electricity you've used £208.99
£367.69 <small>in debit</small>	Your Dual Fuel discount £2.94 <small>credit</small>
Electricity Balance	VAT at 5% £16.32
£401.98 <small>in debit</small>	Total to pay £342.82 <small>in debit</small>
What you paid	Gas amount £126.47
£769.67	Electricity amount £216.35
Balance after your last payment £0.00	

To pay your bill by debit/credit card, please call our free* fast automated line on 0800 294 4464.

Message board
Peace of mind with Price Promise March 2013
Good news! Your prices are fixed at 5% premium above our 18 August 2011 standard tariff rates, until 31st March 2013, giving you one less thing to worry about.

Start collecting points with us.
To register visit britishgas.co.uk/collect

Ways to pay your bill
When paying you need your customer reference number which is 8500 0000 0000. Please allow 3 working days for your payment to clear at a bank or Post Office and 5 working days if you pay by post.

Switch to Direct Debit
It's easy, convenient and saves you money. Call us on 0800 048 0101. Plus collect 800 Nectar points for each account you switch to Direct Debit.

Credit/Debit card, by phone or online
Call us on 0800 294 4464 or visit britishgas.co.uk/paymybill


SMS
Call us on 0800 048 0101 to register.

Internet or phone banking
Pay directly to our account number 71584685 and sort code 40-05-30. Quoting your reference: 8500 0000 0000

At the Post Office
Take your bill or payment card, fill in this payment slip and make your cheque payable to *Post Office Ltd*.

By PayPoint
Take your whole bill and pay by cash.

At any bank or by post
Make cheques payable to 'British Gas Trading Ltd' and write your customer reference number on the back. Take your cheque with this completed payment slip to the bank, or send them to British Gas, Payment Area 55, Camberley, GU95 1AB. Please don't send cash in the post. Some banks charge for this service.



Ms. Sample
12 Sample House
Sample Road
Sample Town
Sample Country
ABC 123

Your customer number:
85 88 08 31 28 35

Your summer gas & electricity bill

Bill date: 26th Sept 2012 Bill period: 3rd July -24th Sept 2012

1 What do I owe?

Your summer payment is

£182.67

Gas total: £109.15
Electricity total: £73.52

You're on our Standard tariff for both gas and electricity

Your estimated energy use this summer is

= 2648 kWh (kilowatt hours)

Gas total: 2171 kWh
Electricity total: 477 kWh

Your estimated meter readings

Gas: 2 3 5 5
Electricity: 0 3 0 4 1

I'd like more detail
See step 4

2 When do I pay?

Your payment is due by

10th
October

Pay by this date and you'll benefit from our Prompt Payment discount on your next bill

I want to change how I pay?
See step 7

3 How can I get in touch?

britishgas.co.uk/Make-A-Payment
britishgas.co.uk/SubmitMeterRead

Speak to one of our team
0800 072 9060
Mon-Fri 8am - 8pm / Sat 8am - 6pm

Where can I get more help?
See step 8